

Alexander Maximilian Hiedemann



Lecturer

Knowledge Group: Government, Health and Not for Profit

Research Domains: Public Management

Teaching Domains: Supply Chain Management, Operations, Public Services

Design, Agile Project Management, Change Management

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Practice-Oriented Books

Inutilmente complicato: Come semplificare le organizzazioni (e le nostre vite)

SAMPIETRO, M., A. M. HIEDEMANN - "Inutilmente complicato: Come semplificare le organizzazioni (e le nostre vite)" - 2025, Franco Angeli, Milano, Italy

Other

The courage to simplify. In companies and in our lives - Il coraggio di semplificare. In azienda e nelle nostre vite

SAMPIETRO, M., A. M. HIEDEMANN, "The courage to simplify. In companies and in our lives - Il coraggio di semplificare. In azienda e nelle nostre vite", SDA Bocconi Insight, 11 December 2025

339 million people seeking help

NASI, G., A. M. HIEDEMANN, "339 million people seeking help", Via Sarfatti 25, 2023, no. 1, pp. 16-19

Contribution to Chapters, Books or Research Monographs

Governo e logistica degli accessi in PS: diagnosi, trasformazioni in corso e prospettive

DEL VECCHIO, M., L. FENECH, A. M. HIEDEMANN, F. MEDA, V. RAPPINI, "Governo e logistica degli accessi in PS: diagnosi, trasformazioni in corso e prospettive" in Rapporto OASI 2023., CERGAS (Ed.), Egea, chap. 9, pp. 357-405, 2023

Humanitarian operations and supply chain management

ALESANI, D., A. M. HIEDEMANN, "Humanitarian operations and supply chain management" in Management of International Institutions and NGOs - 2nd Edition., Eduardo Missoni, Daniele Alesani (Eds.), Routledge, Taylor and Francis Group, chap. 14, pp. 381-405, 2023

Managerializzare e ri-innovare le Pubbliche Amministrazioni

ROTA, S., R. SAPORITO, G. GIACOMELLI, A. M. HIEDEMANN, "Managerializzare e ri-innovare le Pubbliche Amministrazioni" in Manager del Futuro., E. Baglieri (Ed.), Egea, chap. 14, pp. 219-240, 2022

L'offerta ambulatoriale per la popolazione cronica tra governo clinico e gestione operativa

FENECH, L., L. FERRARA, A. M. HIEDEMANN, V. TOZZI, "L'offerta ambulatoriale per la popolazione cronica tra governo clinico e gestione operativa" in Rapporto OASI 2020., CER GAS (Ed.), Egea, chap. 11, pp. 441-476, 2020

Commissione Europea

HIEDEMANN, A., M. CUCCINIELLO, G. NASI, "Commissione Europea" in Sistemi di selezione e valutazione dei dirigenti pubblici in Europa – Spunti per la riforma in Italia, White paper OCAP 1/2016., G. Valotti, M. Barbieri, R. Saporito, G. Girosante (Eds.), Egea, pp. 351-368, 2016

Il turismo sanitario in Europa e nel mondo: tendenze in atto e dinamiche future

CAVAZZA, M., A. HIEDEMANN, F. LEGA, "Il turismo sanitario in Europa e nel mondo: tendenze in atto e dinamiche future" in Rapporto OCPS 2015., M. Del Vecchio, E. Mallarini, V. Rappini (Eds.), Egea, pp. 221-239, 2015

Turismo della salute: definizione, driver e opportunità di business per l'Italia

LEGA, F., A. HIEDEMANN, "Turismo della salute: definizione, driver e opportunità di business per l'Italia" in L'aziendalizzazione della sanità italiana. Rapporto OASI 2014., CER GAS (Ed.), Egea, pp. 321-346, 2014

Articles in Scholarly Journals

The role of organizational capacity to foster digital transformation in local governments: The case of three European smart cities

GASCO-HERNANDEZ, M., G. NASI, M. CUCCINIELLO, A. M. HIEDEMANN, "The role of organizational capacity to foster digital transformation in local governments: The case of three European smart cities", Urban Governance, 2022, vol. 2, no. 2, pp. 236-246

Milano, Monaco, Barcellona: smart city a confronto

MION DALLE CARBONARE, P., A. HIEDEMANN, G. NASI, "Milano, Monaco, Barcellona: smart city a confronto", Economia & Management, 2018, no. 1, pp. 29-34

A Public Service-Dominant Logic for the executive education of public managers

HIEDEMANN, A., G. NASI, R. SAPORITO, "A Public Service-Dominant Logic for the executive education of public managers", Teaching Public Administration, 2017, vol. 35, no. 1, pp. 66-87

Proceedings/Presentations

10 years to 2030. Leveraging managerial capacity to achieve the SDGs

HIEDEMANN, A. M., "10 years to 2030. Leveraging managerial capacity to achieve the SDGs" in IRSPM Conference 'Facing the future: Evolving social-political-administrative relations and the future of administrative systems', 19-22 April, 2022, (online)

Leadership Alone? Managerial Capacity and the Pursuit of SDGs

HIEDEMANN, A. M., "Leadership Alone? Managerial Capacity and the Pursuit of SDGs" in EGPA Conference 'Resilience and Agility of Public Institutions in Times of Crises', 7-10 September, 2021, Brussels (hybrid), Belgium

10 years to 2030. Leveraging managerial capacity to achieve the SDGs

HIEDEMANN, A. M., "10 years to 2030. Leveraging managerial capacity to achieve the SDGs" in CDR - Career Development Roundtable 'Fashioning the New World of Work', 1-2 December, 2021, Milano, Italy

Assessing the implications of cash and voucher transfers in humanitarian assistance

HIEDEMANN, A. M., "Assessing the implications of cash and voucher transfers in humanitarian assistance" in EGPA Conference 'Resilience and Agility of Public Institutions in Times of Crises', 7-10 September, 2021, Brussels (hybrid), Belgium

Blueprinting digital transformation: leveraging technology through IT

HIEDEMANN, A., M. CUCCINIELLO, G. NASI, "Blueprinting digital transformation: leveraging technology through IT" in EGPA Conference - 30 August-1 September, 2017, Milano, Italy